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July 27, 2007

Mr. Brian Thornberg  
Higher Images, Inc.  
510 Washington Avenue  
Pittsburgh, PA 15106

Dear Brian,

In the summer of 2006, Custom Patio Rooms, Inc., decided to redesign our website. Higher Images came highly recommended to our company. After meeting with you and Craig Hodgkins, we couldn't have been happier with the service we received or the finished product. A user friendly and lead generating website.

The addition of the web tracker is amazing. What a learning tool you have provided us with. The ability to track our site, listen to our calls, know what customers are looking for and most importantly contacting us. Web tracker gave us the ability to make the necessary changes in driving high quality, cost effective leads to our site.

The program has been so successful that we have expanded it to our dealer network and believe in this program so much, that we even co-op our dealers' sites.

Thank you for all of your company's efforts in making our website marketing program such a success and you help and dedication to our outside dealer network.

Sincerely,

Henry Guiliano  
Director of Marketing  
Custom Patio Rooms, Inc.